



Independent workplace compliance



# INDEPENDENT TRUSTED ADVICE

# Introduction

---

**Assurity Consulting is the UK's leading independent consultancy specialising in workplace health, safety and environmental solutions.**

Choose us as your partner in compliance management and you will reap the benefit of our more than 35 years' experience of helping customers across a range of different sectors – manage their compliance responsibilities as effectively as possible.



**100%**

of our customers rated our service as excellent or good.



**100%**

of our customers said they would refer our services to others.

From the respondents to our 2023 customer satisfaction survey

We will develop a true partnership with you, working as part of your team to give simple and impartial advice.



Call us on  
+44 (0)1403 269375



Email us at  
[info@assurityconsulting.co.uk](mailto:info@assurityconsulting.co.uk)



Visit our website  
[assurityconsulting.co.uk](https://www.assurityconsulting.co.uk)

## Our services

Our services reflect the needs of organisations like yours, where changing regulatory requirements place new demands on you and your people, but also open the door to new opportunities and efficiencies.

## Our strength

Our strength – and value to you – lies in our independence. It is this guarantee of impartiality, together with our in-depth technical expertise and award-winning customer service, that has led customers from across the UK and internationally to choose us as their trusted partner.

## Our certifications

With our certifications you can be rest assured that we are audited to British and International Standards for our processes and procedures. We hold ISO 9001 and ISO 14001 for the provision of auditing and consultancy services for the built environment.

We are also certificated to ISO 45001 for occupational health and safety management best practice. We are committed to environmental concerns and we focus on constantly improving our performance for you.



FS 24510

EMS 84550

OHS 590676

# Our approach

---

**By partnering with us, you'll notice our commitment to building and maintaining long-term relationships.**

Our consultants – all direct employees – will guide you through our findings and provide all the help, advice and information you need, giving you reassurance that you are in control of your compliance.

As an independent consultancy, with no remedial products or services to promote, our impartial advice makes sure that your compliance management budget is used to best effect.

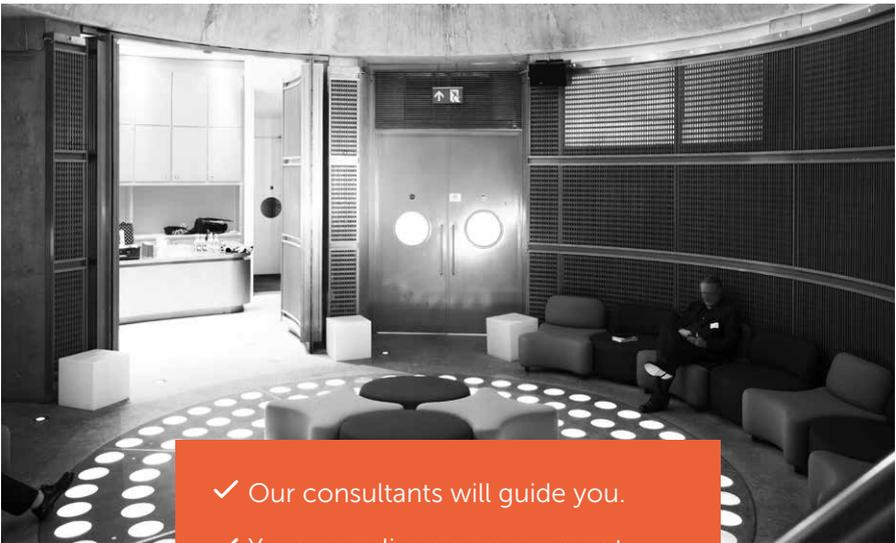
Our in-depth technical expertise is a quality that really sets us apart. Our team includes certified specialists in disciplines including occupational safety and health (NEBOSH, OSHCR), access audits (NRAC), asbestos (P402), plus experts in areas such as fire safety and Legionella management, making us the preferred compliance management partner of so many organisations.



To give you the added security you need, our company is accredited by UKAS to ISO 17025 for the sampling and analysis of your air and water samples in our own laboratory. We are also accredited as an inspection body by UKAS to ISO 17020 for our Legionella risk assessments to BS 8580 standard.

We understand the challenges of health, safety and environmental compliance in managing premises and have designed Assurity Plus 2.0, a property risk management software, to help you simplify the way you work, and demonstrate greater compliance control.

Our aim is to build mutual trust and respect, both short term and long term. In doing so you will receive a service that goes above and beyond simple legal compliance.



- ✓ Our consultants will guide you.
- ✓ Your compliance management budget is used to best effect.
- ✓ Our technical expertise is a quality that really sets us apart.
- ✓ Our company is accredited.
- ✓ We understand the challenges of health, safety and environmental compliance.
- ✓ We build mutual trust and respect.

# Our services

---

**Our compliance management services are designed to ensure the correct levels of data, information and knowledge pass across the organisation and so create a positive, cost effective and confident workplace for you.**

With so many responsibilities at board, departmental and team level, employing the most relevant policies and monitoring systems can be a complex task.

Whether it is with single service support or more comprehensive integrated management, we can provide the answers and solutions tailored to you and your organisation's requirements. In essence, it's about 'intelligently managing risk'.

“

*I would have no hesitation in recommending the Assurity Consulting team to any prospective customer. I was introduced to Assurity Consulting and I have been very pleased with the high level of service and performance by them.”*

---

**Jim Gibson**

Facilities Operations Manager  
Penguin Random House



**Accessibility**



**Health and safety management**



**Asbestos management**



**Indoor air quality assessments**



**Assurity Plus 2.0 property risk management software**



**Legionella management**



**Closed water system management**



**Noise management**



**Computer room management**



**Occupancy comfort assessments**



**Environmental management**



**Safe school assessments**



**Fire safety management**



**Water quality and hygiene management**



**Food safety management**



**Workplace environmental assessments**

## Accessibility

Our team of access auditors are registered with the National Register of Access Consultants (NRAC). They have a broad range of building services knowledge making them completely qualified to deliver the most effective access services for your premises.

They will provide you with independent, impartial advice on how your workplace can be most cost effectively and reasonably adjusted, giving you reassurance that your property

is both inclusive and welcoming for all. By being inclusive, your organisation will have an enhanced reputation and will be fulfilling its moral responsibilities.

---

### **Our services include:**

- Strategic level access audit management reviews.
- Access policies and access statements.
- Access audits.
- Equality, diversity, inclusivity and accessibility training.

“

*Assurity Consulting always deliver their services at an excellent level. It's a pleasure to work alongside all their assessors/consultants. I will continue to recommend Assurity Consulting services because they deliver outstanding service and support.”*

---

**Brani Miteva**

Compliance Manager  
Shard Quarter

## **a** Asbestos management

Managing asbestos is about the long-term demonstration of compliance and that forms the basis of the service we offer.

Our team of qualified asbestos consultants (minimum P402), have been at the forefront of proactive asbestos management in partnership with our customers since before the 2004 regulatory changes.

We can also guarantee to give you an independent view and impartial advice you can trust, as

we do not offer any removal or remediation services. Having the right support in place is therefore critical to both your short and long-term management success.

---

### **Our services include:**

- Strategic level asbestos management reviews.
- Asbestos management surveys.
- Asbestos risk assessments.
- Asbestos management systems.
- Asbestos condition assessments.
- Asbestos training for both management and awareness.



# A<sup>+2.0</sup> Assurity Plus 2.0 property risk management software

**Our Assurity Plus 2.0 software delivers real-time functionality and information to support the proactive management of your health, safety and environmental compliance.**

Be it an individual building, estate, campus or portfolio of premises, on a regional, national or international basis, you can view and manage what you need quickly and efficiently.

By tailoring and simplifying your operational management you can save time, money and resources by focusing your activities on the right areas of your premises.

Our software has been designed to give you the flexibility and structure you need to be confident in knowing you are managing the right activities at the right time.

Combining our award-winning customer support and satisfaction with the latest technology, Assurity Plus 2.0 has been developed to offer you a solution that is both flexible, tailorable and efficient. So, you and your team spend less time searching or waiting for your information and more time managing it.

By upgrading your compliance management to Assurity Plus 2.0 you will have more usable management information at your fingertips and enhanced visibility of your organisation's levels of compliance.





“

*Having worked with Assurity Consulting for a number of years I know I can rely on their support and professional advice on all aspects of workplace compliance including areas that are not specifically detailed in our agreement. Having an independent viewpoint is essential and their online compliance management tool enables central monitoring to be carried out with ease.”*

---

**Carol Morrison**

Compliance & Supplier Relationship Manager  
Fujitsu Services Limited

## Key benefits of Assurity Plus 2.0

---



1. Real estate, property, health and safety and facilities managers face many demands. New and changing legislation, increased accountability for cost control, more evidence of good corporate governance and the need to constantly demonstrate value to your organisation. Assurity Plus 2.0 has been designed with these needs in mind.
2. Everything about Assurity Plus 2.0 is focused on making it easier for you to effectively manage your workplace compliance. It is designed to match your requirements and will focus on compliance issues that are relevant to your organisation.
3. Being both scalable and tailorable, Assurity Plus 2.0 offers you a solution that you manage and control, not one that controls you. You will have a total history of your compliance giving you the full picture, saving you time and providing you with comprehensive protection.
4. Your management information dashboards with intuitive traffic light systems provide clear, at-a-glance status reporting, while helpful notifications provide alerts to make sure all your compliance matters are actioned.
5. Assurity Plus 2.0 delivers complete visibility of every aspect of your organisation's safety, security, risk and compliance, delivering you real time information to help you proactively manage your compliance.

## Key benefits of Assurity Plus 2.0

---

6. A clear and simple online user interface allows you and your team – be they building managers, engineers, bursars, facilities managers or senior management – to easily reach the information you need quickly and intuitively.
7. Your service is delivered through a web-based system accessible from any device. All the information you require is only a few clicks away and your consultant is personally available through a dedicated help desk facility.
8. You can take a big picture view or drill into groups of properties or individual sites. And instant access to associated reports, compliance statements and outstanding actions will allow you to review your overall performance and measure your success.
9. You have a straightforward and effective means of managing any actions arising from your Assurity Consulting reports, with a fully searchable archive of past and present reports.
10. You can construct your own scheduled reports identifying important trends that help you make clear and timely decisions. The content of the reports can be tailored to your own requirements and they can be scheduled to your own chosen frequency.



## Assurity Plus 2.0 modules

Assurity Plus 2.0 offers you flexibility. The range of modules can be tailored to meet your needs or combined as a full software solution.



Document Management



Task & Asset Management

### Module features

Module features	Document Management	Task & Asset Management
Access and view reports	●	●
Compile bespoke reports	●	●
Manage and prioritise tasks	●	●
Assign tasks to others	●	●
Store information on tasks	●	●
Track task progress	●	●
Monitor contractor activity	●	●
Create inspection workflows	●	●
Building asset management	●	●
Accident logging	●	●
Near-miss logging	●	●
RIDDOR reporting	●	●
Capture helpdesk requests	●	●
Capture incident requests	●	●
Chat function for requests	●	●
Customisable inspection forms	●	●



# Assurity Plus 2.0 modules

## Document management

There is no fee to access the document management functionality and your reports are securely delivered.

You can access your reports as soon as they are uploaded, as well as tailor who else can use the documents.



## Task and asset management

You can take a big picture view or drill into groups of properties or individual sites. Instant access to associated reports, compliance statements and outstanding tasks will allow you to review your overall performance and

measure your success. You have a straightforward and effective means of managing any tasks arising from your Assurity Consulting reports, with a fully searchable archive of past and present reports.



## Incident management

This module helps you with the efficient investigation of accidents and reporting of incidents with trend analysis and root cause identification. It also complies with GDPR legislation and information protection policies.

You can keep track of all incidents, accidents and near misses through the incident management module. You can keep a record of all unplanned events as well as creating reactive tasks to investigate and close out root causes to help learn lessons and avoid recurrence.





## Helpdesk management

Your customisable helpdesk management module provides a simple but effective solution for both requests and incidents. The web-based software solution (SaaS) platform allows you to capture and track each

request and minor health and safety incident, as you manage it through to its successful resolution. Tracking analytics and bespoke reporting can also highlight any trends or issues that could be occurring too.



*In using Assurity Consulting's property risk management software, Assurity Plus 2.0, the Compliance team have been able to quickly review compliance reports and site management of health and safety actions and the Assurity Consulting team have been alongside VIRTUS Data Centres every step of the way."*

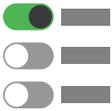
---

**Kyle Morrison**

Compliance Associate  
VIRTUS Data Centres

## Assurity Plus 2.0 modules

### Mobile app



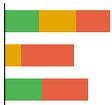
In combination with an active subscription, the Assurity Plus 2.0 app opens up a quick, efficient, and easy way to manage your property risk, to use in a place that suits you.

From the basement of your building to the roof top, anywhere, anytime use for



your documents, task and asset management, health and safety inspections and incidents.

You are able to complete inspections, sign off actions, manage helpdesk requests, and create tasks and schedule reminders for appropriate times in the future.



Creating custom inspection forms for routine tasks that can be completed, uploaded, and used as evidence to sign off your health and safety actions has never been easier.

The inspection forms you create are flexible and fully customisable, with many different field types, so whether you need a basic checklist or a more complex form, this function will fit your needs. Add to this the

### Inspection forms

ability to create reports from the source data (single or multiple) you are capturing, and you have a real tool to support your compliance management.

And as we have developed the inspection forms as template based, they are non-limiting in their design and each document can be configured with relevant workflows, simplifying both data entry and user experience.

## Closed water system management

Closed water systems can take several forms but are infrastructure common to most buildings. They cost money to maintain, need regular checks on performance and can directly affect the end user's experience of their work environment both positively and negatively.

Our independent management review of your closed water systems challenges the current controls in place and provides you with the necessary information you need to demonstrate how your contractors are managing your closed water system. At the same time also helping you to protect the value of the property.

We have regularly shown savings of thousands of pounds per annum in running costs and in one instance protected one million pounds of property value during the due diligence process, when the property came to market.

By combining a documentation review, system assessment and performance audit in one report, our closed water system management review offers you the concise detail you need to fully understand your current position.

---

### **Our services include:**

- Closed water system management reviews.

## Computer room management

Computer room up time is critical for all organisations today. Our consultants have over 100 years' collective experience of working in these environments to help you demonstrate effective control.

Our specialist assessments provide you with detailed data on the environmental performance of your computer rooms, from air quality to zinc whiskers. We interpret the individual results and consider the trends developing as a consequence of any changes within the suite to help you maintain the "up time" and availability of your computer room resources.

### **Our services include:**

- Accurate performance data reports including:
  - Air quality / particulate analysis (circulating, supply and make up).
  - Temperature and humidity profiles (circulating, supply and hardware variances).
- Room cleanliness and management validation.
- Room layout and design assessments.
- Room pressurisation testing.
- Maintenance and air handling system environmental performance.
- Zinc whisker assessments.



## Environmental management

We can provide you with our specialist environmental skills. As a long time certified ISO 14001 company, we understand what organisations need to do and the structure they need to adopt to implement the right solution.

We have also spent years as active members of groups such as the IWFM and the BCO, working with them and various government departments looking at what the real issues are.

---

### **Our services include:**

- Strategic level environmental management reviews.
- Environmental policy review / drafting.
- ISO 14001 consultancy and training: our team have the right experience in all relevant areas.
- Environmental awareness training.
- Water continuity management reviews.
- Environmental audits.
- Oil storage risk assessments.
- F Gas management reviews.
- Strategic level waste management reviews.
- Waste management training.

- ✓ Specialist environmental knowledge.
- ✓ A long time certified ISO 14001 company.
- ✓ Years of research support.



## Fire safety management

Our experienced team of consultants have completed 100's of risk assessments. They all have NEBOSH fire safety and risk management certification as a minimum, together with a thorough understanding of the Regulatory Reform (Fire Safety) Order. This means that we know what you need to know in demonstrating compliance and keeping your people and buildings safe.

The risk of fire is a concern for all organisations. Careful management of your fire risk relies on addressing life safety issues, and having a fire strategy in place to cover all your other assets including buildings, information and critical equipment.

---

### **Our services include:**

- Fire safety management reviews.
- Fire risk assessments.
- Fire management documentation systems.
- Fire warden training (awareness, duties, evacuation and fire extinguisher training).
- Fire evacuation drill support.

## Food safety management

To provide you with peace of mind, our team incorporates consultants who have over 25 years of food safety experience and are appropriately qualified with a minimum of the Chartered Institute of Environmental Health (CIEH) Level 4 Award in Managing Food Safety in Catering.

As we have Environmental Health experience within our team, we can let you know what to expect when an enforcing authority calls. We can also help to make sure your Food Hygiene Rating enhances your reputation and your decision making on your catering provision is good for you, as well as your supplier.

### **Our services include:**

- Food safety audits.
- Food safety management documentation.
- Food safety management reviews.

- ✓ Over 25 years of food safety experience.
- ✓ Appropriately qualified consultants.

“

*Assurity Consulting is a very professional organisation, second to none and can always be relied upon. They are truly independent and deliver audits that provide complete peace of mind.”*

---

**David Tolley**  
**Head of Health & Safety**  
**UBS AG**

## Health and safety management

With a wealth of experience and qualified support, our award-winning services are an investment in practical and realistic health and safety management, without vested interest or compromise. The key to this is rigorous and professional analysis of your activities.

Our organisation is certified to OHSAS 18001 standard for occupational health and safety management best practice. This means we can demonstrate to our employees, customers, suppliers and our local community the value we put on our health, safety and wellbeing. Our health and safety consultants are all members of IOSH or IIRSM and our team also includes NEBOSH diploma qualified and OSHCR registered consultants.

### **Our services include:**

- Strategic and operational level reviews/assessments of your health and safety management.
- Compliance based gap analysis.
- Workplace risk assessments (COSHH, DSE, manual handling, expectant mothers, etc.).
- Comprehensive health and safety training (including, awareness for responsible persons, DSE, manual handling, legislation, risk assessment, IOSH Working Safety).
- Senior management health and safety briefings.
- Sensible risk management briefings.
- Health and safety policy and meeting support.
- Liaison and support with enforcing agencies.





## Indoor air quality assessments

Our team includes chemists, microbiologists and laboratory scientists with decades of experience in indoor air quality management. Our UKAS accredited in-house laboratory processes all our own site samples – over 35,000 a year – and our ISO 17025 system covers on site sampling, transportation and testing of our air samples giving you the reassurance that your results will be totally accurate.

---

### **Our services include:**

- Indoor air quality testing and assessment (aspects such as dust, microbiological contaminants and gases).
- Indoor air hygiene policies.
- Indoor air management reviews.
- Indoor air awareness training, which itself can cover:
  - Ventilation systems and air quality requirements
  - Air handling units
  - Air quality legislation
  - Air quality control factors
  - Risks associated with mechanically ventilated buildings
  - Legal requirements for air quality



## Legionella management

Accredited, successful and award winning are just three facts you could use to describe over 35 years of helping organisations achieve compliance and peace of mind in Legionella management.

UKAS accredited to ISO 17020 for our Legionella risk assessments, our market leading management support combines specialist building services knowledge, together with our own UKAS accredited in house laboratory. This means we have total control of the process from risk assessment and sampling strategy

to presenting our findings to you.

---

### **Our services include:**

- Strategic level Legionella management reviews.
- Legionella risk assessments UKAS accredited to ISO 17020.
- Legionella risk assessment reviews.
- Water management documentation (policy and procedure).
- Water quality assessments.
- Bespoke Legionella awareness and management training based on your systems management.



## Noise management

Excessive noise can damage people's hearing and once this happens it can be permanent and disabling. As an employer you have a legal, financial and moral responsibility to effectively manage noise.

Noise can affect not just our health, but productivity and workplace satisfaction. So, the type of noise assessment you need, and the approach taken can depend on what your requirements or the issues are.

Checking what the noise levels are and looking at means of reducing it, providing work rounds, or even changing activity times are simple but often effective solutions.

So, whether it is statutory or nuisance noise you need to know how it could be affecting you and your organisation.

---

### **Our services include:**

- Noise checks.
- Noise risk assessments.

## Occupancy comfort assessments

Our team of consultants has a wide range of experience in dealing with workplace comfort issues across a variety of buildings.

We accurately measure and report on performance and look more broadly at how building services can affect the results, for example the overlaps with DSE, air quality, and other compliance / occupier issues.

The outcome is you know exactly how you are performing and where, if at all, you need to be investing to make improvements. Without an accurate analysis of

the building you may only ever manage the symptoms.

Ensuring your employees are comfortable can reap the multiple benefits of employee satisfaction, loyalty and enhanced performance, as well as reduce complaints to premises and facilities managers.

---

### **Our services include:**

- Temperature and relative humidity profiling.
- Airflow velocity testing.
- Noise checks.
- Noise risk assessments.
- Light level appraisals.

“

*Assurity Consulting give very balanced and proportionate advice. Our consultant shows a good understanding of the culture here and factors that in when giving advice and making recommendations which is very useful.”*

---

**Andrew Beales CMIOSH dip NCRQ**  
Health and Safety Advisor, Young Epilepsy

## Safe school assessments

Specifically for the independent school sector, our safe school assessment audits your compliance in terms of health and safety management and verifies that appropriate policies and procedures are in place.

Our consultants have a breadth of expertise across a wide area of subjects and they all have a broad understanding of the built environment. You will be advised on exactly what you need to do and how to do it with a recommended priority of actions.

With prioritised actions you can focus your time and resource and get them completed. The outcome will help you to demonstrate a proactive

health and safety management strategy for your school. Good, well implemented health and safety should enable educational activities to be done safely, not stop them.

---

### **Our services include:**

- A thorough inspection of the premises.
- Examination of available documentation.
- Interviews with appropriate academic and support staff.
- Concise reporting with clearly prioritised actions where needed.
- Support with Governor or staff training across a range of subjects from asbestos and fire to risk management and responsibilities.

- ✓ Appropriate policies and procedures.
- ✓ Broad understanding of the built environment.
- ✓ Prioritised actions.



## Water quality and hygiene management

Our consultancy is unique in that we offer UKAS Accreditation to ISO 17025 for our onsite water sampling and testing together with the laboratory analysis. This guarantees an accurate and independent service for thousands of samples that we take on behalf of our customers every year.

---

### **Our services include:**

- Water quality testing (drinking, domestic, process and Legionella).
- Hygiene and quality assessments.
- Management policies, reviews and systems.
- Water hygiene training.

- ✓ UKAS accredited.
- ✓ Independent service.
- ✓ On site laboratory.

## Q Workplace environmental assessments

If you needed to rely on just one report to provide you with an objective, factual appraisal of your indoor environment quality (IEQ) this is it.

Our workplace environmental assessments are tailored to cover some or all the variables you may encounter with your air, water, hygiene, computer room and occupancy comfort.

Covering indoor air quality, water quality and occupancy comfort (noise, light, temperature, relative humidity and air flow), every year, our consultants carry out thousands of independent workplace environmental assessments, all with the backing of relevant and extensive accreditation – our ISO 17025 system covers on site sampling, transportation and testing of your air, water and occupancy comfort.

We provide you with valuable, reliable, accurate and definitive information on your workplace performance to help to enhance employee satisfaction, loyalty, productivity and wellbeing.

---

### Our services include:

- Assessment of dust levels (particle counts, gravimetric, PM10, PM2.5).
- Microbiological air quality.
- Gases (including: Carbon monoxide, Carbon dioxide, VOCs, Nitrogen oxides).
- Temperature.
- Relative humidity.
- Airflow velocities/movement.
- Light/illumination levels.
- Noise (statutory noise and nuisance noise levels).
- Drinking water quality.
- Process water systems (humidifiers, air handling plant).
- Evaporative cooling systems.



Independent workplace compliance

Call us on +44 (0)1403 269375 | [info@assurityconsulting.co.uk](mailto:info@assurityconsulting.co.uk) | [assurityconsulting.co.uk](http://assurityconsulting.co.uk)