

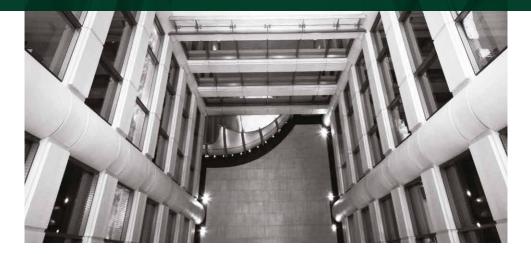
Independent workplace compliance



Assurity Plus 2.0

A+2.0

**Property Risk Management Software** 



# Introduction to Assurity Consulting

Assurity Consulting is the UK's leading independent consultancy specialising in workplace health, safety and environmental solutions.

Choose us as your partner in compliance management and you will reap the benefit of our more than 35 years' experience of helping customers across a range of different sectors – manage their compliance responsibilities as effectively as possible.



of our customers rated our service as excellent or good.



of our customers said they would refer our services to others.

From the respondents to our 2023 customer satisfaction survey

We will develop a true partnership with you, working as part of your team to give simple and impartial advice.



Call us on +44 (0)1403 269375



Email us at info@assurityconsulting.co.uk



Visit our website assurityconsulting.co.uk

# A<sup>+2.0</sup> Introduction to Assurity Plus 2.0

Our Assurity Plus 2.0 property risk management software delivers realtime functionality and information to support the proactive management of your health, safety and environmental compliance.

Be it an individual building, estate, campus or portfolio of premises, on a regional, national or international basis, you can view and manage what you need quickly and efficiently.

By simplifying your operational management you can save time, money and resources by focusing your activities on the right areas of your premises.

Our software has been designed to give you the flexibility and structure you need to be confident in knowing you are managing the right activities at the right time. Combining our awardwinning customer support and satisfaction with the latest technology, Assurity Plus 2.0 has been developed to offer you a solution that is both tailorable and efficient. So, you and your team spend less time searching or waiting for your information and more time managing it.

By upgrading your compliance management to Assurity Plus 2.0 you will have more usable management information at your fingertips and enhanced visibility of your organisation's levels of compliance.

Your service is delivered through a web-based system accessible from any device. All the information you require is only a few clicks away and your consultant is personally available through a dedicated help desk facility.



## Key benefits of Assurity Plus 2.0



- Real estate, property, health and safety and facilities managers face many demands. New and changing legislation, increased accountability for cost control, more evidence of good corporate governance and the need to constantly demonstrate value to your organisation. Assurity Plus 2.0 has been designed with these needs in mind.
- 2. Everything about Assurity Plus 2.0 is focused on making it easier for you to effectively manage your workplace compliance. It is designed to match your requirements and will focus on compliance issues that are relevant to your organisation.
- 3. Being both scalable and tailorable, Assurity Plus 2.0 offers you a solution that you manage and control, not one that controls you. You will have a total history of your compliance giving you the full picture, saving you time and providing you with comprehensive protection.
- 4. Your management information dashboards with intuitive traffic light systems provide clear, at-a-glance status reporting, while helpful notifications provide alerts to make sure all your compliance matters are actioned.
- 5. Assurity Plus 2.0 delivers complete visibility of every aspect of your organisation's safety, security, risk and compliance, delivering you real time information to help you proactively manage your compliance.

## Key benefits of Assurity Plus 2.0

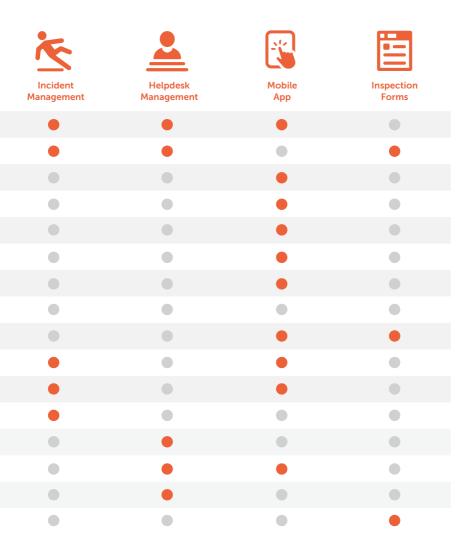
- A clear and simple online user interface allows you and your team – be they building managers, engineers, bursars, facilities managers or senior management – to easily reach the information you need quickly and intuitively.
- 7. Your service is delivered through a web-based system accessible from any device. All the information you require is only a few clicks away and your consultant is personally available through a dedicated help desk facility.
- You can take a big picture view or drill into groups of properties or individual sites. And instant access to associated reports, compliance statements and outstanding actions will allow you to review your overall performance and measure your success.
- You have a straightforward and effective means of managing any actions arising from your Assurity Consulting reports, with a fully searchable archive of past and present reports.
- 10. You can construct your own scheduled reports identifying important trends that help you make clear and timely decisions. The content of the reports can be tailored to your own requirements and they can be scheduled to your own chosen frequency.



# Assurity Plus 2.0 modules

Assurity Plus 2.0 offers you flexibility. The range of modules can be tailored to meet your needs or combined as a full software solution.

		-
Module features	Document Management	Task & Asset Management
Access and view reports	•	•
Compile bespoke reports	•	•
Manage and prioritise tasks		•
Assign tasks to others	•	•
Store information on tasks		•
Track task progress	•	•
Monitor contractor activity		•
Create inspection workflows	•	•
Building asset management		•
Accident logging	•	
Near-miss logging		
RIDDOR reporting	•	
Capture helpdesk requests		
Capture incident requests	•	
Chat function for requests		
Custom inspection forms	•	





# 66

"Assurity Consulting is a very professional organisation, second to none and can always be relied upon. They are truly independent and deliver audits that provide complete peace of mind."

> David Tolley Head of Health & Safety UBS AG

# Assurity Plus 2.0 modules

# Document management

There is no fee to access the document management functionality and your reports are securely delivered. You can access your reports as soon as they are uploaded, as well as tailor who else can use the documents.

#### Access and view Assurity Consulting reports

You will always know where your reports are securely stored, keeping your inbox clear of large files and reducing the risk of losing/mislaying your compliance documentation.

=	Assurity

# 😵 Task and asset management

With the task and asset management module, you can take a big picture view or drill into groups of properties or individual sites. Instant access to associated reports, compliance statements and outstanding tasks will allow you to review your overall performance and measure your success.

You have a straightforward and effective means of managing any tasks arising from your Assurity Consulting reports, with a fully searchable archive of past and present reports.

#### Manage and prioritise the status of tasks

You have the control for prioritising tasks and escalating activities where they are critical, overdue or high-risk, which supports you with better risk management.

#### Assign tasks to colleagues, contractors and other third parties

Assigning tasks to responsible individuals and service providers gives you the ability to target the right person for the right task, allowing you to collaborate and work efficiently as a team.

#### Store relevant information about your tasks

You can upload photos, service reports and certificates to demonstrate that tasks have been completed, and with a central storage area for all your compliance information everything you need is quickly and easily to hand.

#### Track the progress of your tasks

Tracking tasks through to completion provides you with regular status updates on your risks across property portfolios, individual locations or specific assets. It also gives you the ability to provide tailored reports and information to other stakeholders, be they support service providers, other departments or your senior managers.

#### Monitor the performance of your contractors

You can keep track of the work assigned to external providers making sure that their performance is monitored and challenged, and your risks are actively managed. Your contractors may be providing the tasks, frequencies and labour, Assurity Plus 2.0 supports you with the risk management.

#### Manage the assets within your buildings

By being able to document the real time management of critical assets, not only can you demonstrate overall compliance but gather better information on performance to help your future risk management too.

#### Create inspection workflows for scheduled and reactive tasks

You can manage your building assets by creating and allocating your own inspection workflows through 'scheduled and reactive tasks'. Assurity Plus 2.0 offers you the freedom and flexibility to manage your compliance needs, as specified by you and in real time.

#### Interrogate the data and compile bespoke reports

You can create and schedule reports where you want to identify important trends to help you make clear and timely decisions without having to constantly go back to your software supplier for changes. The more you use Assurity Plus 2.0 the more you will get out of it.

You can run your own scheduled reports identifying important trends that help you make clear and timely decisions. The content of the reports can be tailored to your own requirements and they can be scheduled to your own chosen frequency.







# 🔄 Incident management

The incident management module helps you with the efficient investigation of accidents and reporting of incidents with trend analysis and root cause identification. It also complies with GDPR legislation and information protection policies. You can keep track of all incidents, accidents and near misses through the incident management module. You can keep a record of all unplanned events as well as creating reactive tasks to investigate and close out root causes to help learn lessons and avoid recurrence.

#### Accident logging and investigation

Information on accidents, incidents and ill health can be used as an aid to risk assessment, helping you to develop solutions to potential risks. Assurity Plus 2.0 is designed to help you maintain appropriate records and track accident data so that future injuries and ill health can be prevented.

#### Near-miss logging and investigation

Many safety activities are reactive and not proactive, why wait for losses to occur before taking steps to prevent a recurrence. Near-miss incidents often precede loss producing events, but may be overlooked at the time as there was no harm caused.

By having Assurity Plus 2.0 near-miss reporting system, employees are able and encouraged to report these close calls. Recognising and reporting near-miss incidents can significantly improve employee safety and enhance your own safety culture.



#### **RIDDOR** reporting

When things do go wrong it's important to have a process and system in place to support you in collecting the relevant information quickly and easily. Where injuries, illness or dangerous occurrences (certain, specified near-miss events – as defined in 27 categories by HSE) are reportable, the HSE must be notified by the appropriate means, Assurity Plus 2.0 has been designed to assist and enable you to carry out this process appropriately.

#### Interrogate the data and compile bespoke reports

You can create and schedule reports where you want to identify important trends to help you make clear and timely decisions without having to constantly go back to your software supplier for changes. The more you use Assurity Plus 2.0 the more you will get out of it.

You can run your own scheduled reports identifying important trends that help you make clear and timely decisions. The content of the reports can be tailored to your own requirements and they can be scheduled to your own chosen frequency.

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I can't fault the service I get from my regular consultant or from the specialist services we use over our review cycle from Assurity Consulting. Assurity Plus 2.0, property compliance management software, is also a real help to our management of health and safety."

> Anthony Leggett Bursar St Joseph's College

# 📥 Helpdesk management

Further functionality is delivered through the helpdesk management module. It provides the facility to log, track and manage requests and minor health and safety incidents.

#### Capture requests and incidents

Designed to handle all your employee's requests or incidents. This module allows you to capture the relevant information and direct it to the right team or individual. The online ticketing system makes sure that your helpdesk administrator and anyone else involved in resolving the issue can track the problem through status updates on its way to successful resolution.

#### Chat function to communicate with users

This module has a chat function that enables helpdesk administrators to reach out to users in real-time to gather further information around their issues or incidents. The user can then reply directly to the helpdesk administrator and this allows all correspondence to be held within the helpdesk module for future tracking.

#### Interrogate the data and compile bespoke reports

The module is integrated into your Assurity Plus 2.0 software, so you have control of your own tailorable helpdesk solution. With reporting and tracking analytics built into your system, you can also access bespoke reports whenever you need them, so any trends or patterns can be identified and managed.



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Having worked with Assurity Consulting for a number of years I know I can rely on their support and professional advice on all aspects of workplace compliance including areas that are not specifically detailed in our agreement. Having an independent viewpoint is essential and their online compliance management tool enables central monitoring to be carried out with ease."

#### Carol Morrison,

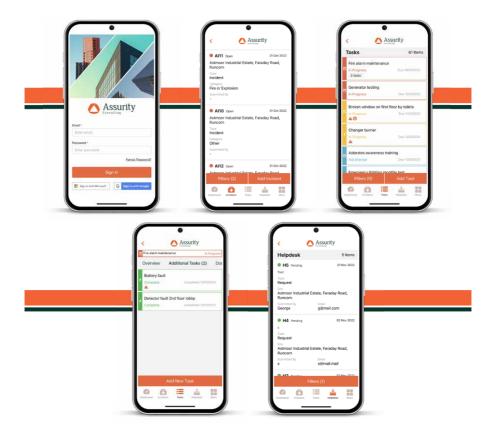
Compliance & Supplier Relationship Manager, Fujitsu Services Limited

# 😮 Mobile app

Our Assurity Plus 2.0 mobile app is a quick, efficient, and easy way to manage your property risk, to use in a place that suits you - from the basement of your building to the roof top.

Anywhere, anytime use for your documents, task and asset management, health and safety inspections and incidents. You are able to complete inspections, sign off actions, manage helpdesk requests, and create tasks and schedule reminders for appropriate times in the future.

The app works hand-in-hand with your Assurity Plus 2.0 package, so you need a subscription to the modules in order to get the most from the app.



# Inspection forms

By using this module you can create custom inspection forms for routine tasks that can be deployed, completed, uploaded, and used as the basis of your compliance management.

#### Flexible and customisable

The forms you are able to create are flexible and fully customisable to the specific data you want to collect. With many different field types, the options are yours if you need a basic checklist or a more detailed health and safety inspection. In addition, you have the ability to create reports from the data you are capturing (from single or multiple sources), offering a further management tool for your compliance.

And as we have developed the inspection forms as template based, they are non-limiting in their design. Each document can be configured with relevant workflows, to simplify data entry and make sure of the best user experience, and most effective way of capturing information.

#### User-friendly interface

The user-friendly interface doesn't require any technical experience to get you started, but for more complex operations, support will be on hand to guide you. The intuitive functionality of the inspection forms module can also be used to aid in 'going paperless'.



# **Assurity Consulting services**

As well as Assurity Plus 2.0 we have a range of accredited and independently delivered services to support your compliance management. Whether a risk assessment, training or management system, each of our services is designed and delivered by our directly employed, competent and specialist team of consultants.

With our focus on operational buildings, extending to 100's of years of combined experience and producing 1000's of reports each year for a long standing and growing customer base, we can offer you the solutions you need covering:



- Accessibility
- Asbestos
- Closed water systems
- Computer rooms
- Environmental management
- ✓ Fire safety
- ✓ Food safety
- Health and safety
- Indoor air quality
- 🗸 Legionella
- Noise
- Occupancy comfort
- ✓ Water quality
- ✓ Workplace environmental assessments

In combination with our expertise - through assessment, training and systems - allied to our tailorable and responsive Assurity Plus 2.0 software solution, we offer you peace of mind for your health, safety and environmental risk management.



## 66

In using Assurity Consulting's property risk management software, Assurity Plus 2.0, the Compliance team have been able to quickly review compliance reports and site management of health and safety actions and the Assurity Consulting team have been alongside VIRTUS Data Centres every step of the way."

#### **Kyle Morrison**

Compliance Associate VIRTUS Data Centres

For a demonstration of Assurity Plus 2.0:



Call us on +44 (0)1403 269375



Email us at info@assurityconsulting.co.uk



Visit our website assurityconsulting.co.uk



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